



OPENING TIMES					
	Hamble	Netley Abbey	St Johns	Swanmore	Bursledon
Breakfast club	07:45-08:45	07:45-08:45	07:45-09:00	07:45-09:00	N/A
After school club	From the end of the school day until 18:00				
Holiday club	Standard session 10:00-16:00	Standard session with AM extension 08:00-16:00	Standard session with PM extension 10:00-18:00	Standard session with AM & PM extension 08:00-18:00	

PRICE LIST					
Session fees		Payment methods		Bank details	
Contract	Ad hoc	Credit or Debit Card Childcare Voucher Tax Free childcare Bank Transfer		Account number – 70237477 Sort code – 20-79-25	
Breakfast club	£5.00				£6.00
After school club	£12.00				£13.00
Holiday club	Standard session	Standard session with AM extension	Standard session with PM extension	Standard session with AM & PM extension	
	£20.00	£22.00	£22.00	£24.00	

ADDITIONAL INFORMATION	
How to make a payment	<p>If you have booked an ad hoc session, payment is due upon booking.</p> <p>If you have a contract booking, on 20<sup>th</sup> of each month you will receive an email informing you that payment is due. Click the “confirm the booking” link, which will take you to your account.</p> <p>You need to go through each step to complete the booking and at this stage you can make changes to any details we hold such as emergency contacts, passwords etc. The final stage is where you chose your method of payment and click “Confirm booking” your booking is now complete.</p> <p>If you are making a payment by debit/credit card you can do so immediately. If you have chosen to pay by bank transfer, childcare voucher or tax-free childcare, you will need to make arrangement to do so ensuring that payment reaches us no later than 1<sup>st</sup> of the following month.</p>
Credit and debit card payments	A surcharge will apply to credit and debit card payments during the checkout process to cover processing of the transaction.
Late collection fee	£15.00 per 10 minutes or part thereof, time will be taken from the club laptop within the setting.
Overdue payment administration charge	£10.00 per week late. Payments are due on 1 <sup>st</sup> of each month.
Exclusive offers & discounts	<p>We offer a *Free taster session for new customers. *T&amp;C's apply</p> <p>Free registration</p> <p>10% sibling discount applies to the cost of same day after school club contract sessions and full week holiday club bookings.</p>
Outings	Fees related to outings are the responsibility of parents/guardians.
Help with childcare costs	<p>For more information and to check eligibility: <a href="https://www.childcarechoices.gov.uk/">https://www.childcarechoices.gov.uk/</a></p> <p>We accept most childcare vouchers, please call the office for our unique provider numbers: 02380455699</p>
Additional payment information	If an agreement has been made for your fees to be paid by a third party (such as and not limited to: HMRC Tax credits, childcare vouchers, Tax free childcare, a university or Job centre Plus), we must receive satisfactory written confirmation that the third party will be responsible for the fees (or the fees are paid). Until such written confirmation has been received, Parents / Carers named on the registration form remain responsible for settlement of all fees.
Food & Drink	Snacks and Drinks are included in the cost of providing a session, however we will not offer a discount if not consumed.
Closures	British bank holidays + Inset days
Chargeable time	Fees are charged at a standard rate per session.
Refunds	No refunds or credit notes will be issued.