



Newsletter

Summer term 2018

It's almost unreal to think that we are only weeks away from the end of this academic year, it has whizzed by.

It's nice to see the warmer weather, we will most certainly be making the most of it!

Now that we seem to be seeing some nicer weather could we please remind parents and carers to provide their children with a sunhat and sun cream in a named container. Thank you.

Please also remember to provide your son or daughter with appropriate clothing and a coat every day as we access our outdoor play areas come rain or shine.

Effective, Affordable and Reliable childcare

Holiday club at Hamble Primary School. Open to any child aged 4 to 11 years

A wide variety of activities on offer to suit both the sporty and more creative child

Flexible sessions and fantastic facilities

We accept childcare vouchers and offer tax free childcare

BOOK ONLINE NOW

Quality Care Tailored For Your Child

02380 455699
 admin@creativekidz.org.uk
 www.creativekidz.org.uk

CRE@TIVE KIDZ

Ofsted Outstanding Provider

Hampshire County Council

Gateway Card

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HOLIDAY CLUB

Bookings are now open for the Summer holiday club. We will be running for 4 weeks and the dates are:

Week 1 - 30th July to 3rd August

Week 2 - 6th to 10th August

Week 3 - 13th to 17th August

Week 4 - 20th to 24th August

You can book [online](#) in the usual way and payment is not be due until the 1st day of attendance.

All snacks and activities are included in the cost so you just need to supply your child with a lunch box. Prices start at £12 per session!

Click on the picture above to see our planned activities.

We can take any child aged 4 to 11 years regardless of whether they attend the school or not.....even pre-school children!

We have received some excellent feedback regarding the provision and activities offered, you can view this on our [Facebook page](#)

AD HOC / EMERGENCY CHILDCARE

From time to time, you may have commitments which might be difficult or impossible to attend with a young child, such as: training courses, tutorials. job interviews and meetings. GP, hospital, optician and dental appointments etc.

Are you aware that Creative Kidz offer a no commitment ad hoc childcare service during term time for children attending the school?

You can [book online](#) right up until the start of the session.

All you need to do is create an account and you will then be able to log in to view live availability and book sessions at your leisure. You can book up to 4 weeks in advance!

Upon submission of a booking your child's name will be added to our attendance register and you will receive a booking confirmation/invoice. it's as simple as that!

If you have any questions please feel free to [contact us](#)

CANCELLATIONS

We are often asked by parents and carers who have a contract booking, "do I need to re-book each year?" and the simple answer is - No. Your booking with Creative Kidz will roll on month on month until you no longer require the space and supply us with 1 month's written notice. We would be grateful if you could let us know if your child will not be attending during the notice period. to avoid any unnecessary chasing up.

Year 6 children.

When your child reaches year 6 we shall automatically assume that your child will be leaving Primary or Junior school at the end of the academic year and therefore your spaces will be cancelled automatically.

Thank you for allowing us the privilege of taking care of your precious ones. We would like to wish you all the best!



BANK SURCHARGES

Just a reminder that we do not pass any bank surcharges on to our customers.

If it is easier for you to make payment by debit or credit card please do so by clicking on the "**Confirm payment for the booking**" link upon receipt of your emailed invoice and select the debit or credit card payment method.

Reporting Absences



If your child is going to be absent from after school club, please report this via email, phone or text. The club phones are only manned during our hours of operation so feel free to leave a voicemail. Any messages will be collected by staff upon arrival. Please do not call or email the office with absence reports as we may not be able to pass on the message in time.

PRIVACY NOTICE

At Creative Kidz we respect the privacy of the children attending the Club and the privacy of their parents or carers. The personal information that we collect about you and your child is used only to provide appropriate care for them, maintain our service to you, and communicate with you effectively. Our legal basis for processing the personal information relating to you and your child is so that we can fulfil our contract with you.

Any information that you provide is kept secure. Data that is no longer required* is erased after your child has ceased attending our Club.

We will use the contact details you give us to contact you via phone, email, social media and post so that we can send you information about your child, our Club and other relevant news, and also so that we can communicate with you regarding payment of our fees.

We will only share personal information about you or your child with another organisation if we:

- have a safeguarding concern about your child
- are required to by government bodies or law enforcement agencies
- engage a supplier to process data on our behalf (eg Kidz club HQ who process our bookings, issue invoices and take payments on our behalf).
- have obtained your prior permission.

You have the right to ask to see the data that we have about yourself or your child, and to ask for any errors to be corrected. We will respond to all such requests within one month. You can also ask for the data to be deleted, but note that:

- we will not be able to continue to care for your child if we do not have sufficient information about them.
- even after your child has left our care, we have a statutory duty to retain some types of data for specific periods of time* so can't delete everything immediately.

If you have a complaint about how we have kept your information secure, or how we have responded to a request to access, update or erase your data, you can refer us to the Information Commissioner's Office (ICO).

** We do need to retain certain types of data (such as records of complaints, accidents, and attendance) for set periods of time after your child ceases to be in our care, but we delete as much personal data as we can as soon as possible.*

Childcare Choices

Parents can receive up to £2,000 per child per year through Tax-Free Childcare and can use this to pay you for childcare. If you haven't signed up yet, find out more at:

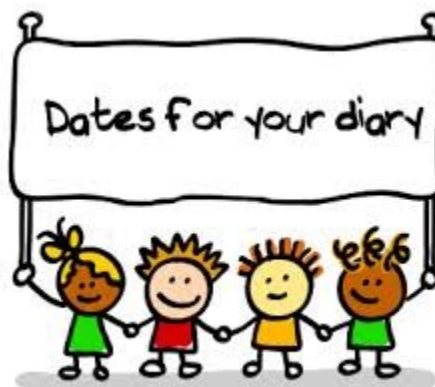
www.childcarechoices.gov.uk/providers

Netley Abbey Infants and Junior school

have planned an early closure on: **Friday 20th July 2018**

The breakfast clubs will operate as usual however the after school clubs will be closed.

All settings have a closure day on **Monday 23rd July 2018** therefore



Creative Kidz will not be running on this day.

SATISFACTION SURVEY

A huge Thank you to all parents and carers who took the time to complete and return our satisfaction survey. The feedback has been extremely useful and we've received some very constructive feedback. We are busy analysing the forms and will report back to each individual club next term.

STAFFING UPDATE

You may have noticed a new face at Creative Kidz Hamble. We are thrilled to welcome Tracy to the team.

Tracy joined us in February, she is looking forward to supporting your children in enjoying their time at breakfast and after school club.



We also need to extend huge "CONGRATULATIONS" to Natasha McGuire, who works at our Bursledon club on the birth of Baby Hugo. Both Mum and baby are doing well, Tash popped in for a cuddle last week and he is absolutely gorgeous!!!

Thank you for taking the time to read this newsletter.

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